Response Description

Refer to issuer Merchant / customer need to contact to their respective bank

Invalid merchant Merchant is not valid

Pick up card Merchant need to contact bank. If card is with valid expiry, merchant requires to pick-up that card

Do not honor Declined from issuer

Pick up card (special) Merchant need to contact bank. If card is with valid expiry, merchant requires to pick-up that card.

Invalid transaction Transaction is not authorized.
Invalid amount Amount not match the criteria

Card number does not exist

System don't recognize the card with valid expiry

No such issuer Issuer not found
Format error Error in format
Issuer sign-off No connection
Pick up card (lost card) Lost card

Not sufficient funds OTB less than attempted transaction

Expired card Card expired
Transaction not permitted to card Inactive card
Transaction not permitted to card Inactive card

Exceeds withdrawal limit

Limit exceeds from standards.

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Description not available

Error from bank Bank error
Issuer or switch inoperative Host down
System malfunction Un-know error